

LAKE OCOEE INN & MARINA, INC.

2496 Highway 64

Benton, TN 37307

www.ocoeeinn.com

800-272-7238

423-338-2064

RESERVATION CONFIRMATION FOR:

**SUGARLOAF CABIN**

NAME \_\_\_\_\_

RESERVATION FOR \_\_\_\_\_ NIGHTS

ARRIVING \_\_\_\_\_ DEPARTING \_\_\_\_\_

BALANCE OF \$ \_\_\_\_\_ DUE BY \_\_\_\_\_

DATE BALANCE RECEIVED \_\_\_\_\_

Sugarloaf Cabin accommodates up to 4 persons. It is uniquely decorated and fully stocked with linens, kitchen appliances, cookware and utensils, providing the comforts of home. Sugarloaf has its own deck with a gorgeous view of Parksville Lake. Light the Tiki Torches at night and relax to nature's serenade of crickets and katydids.

Cabin reservations require full payment within 10 days of booking. In addition a damage deposit of **\$250.00** is due upon arrival. The damage deposit will be shredded or returned to you after the cabin is cleaned, and all items accounted for, assuming there are no problems.

Sugarloaf Cabin is **NOT a pet friendly cabin**, inside or out.

**CANCELLATIONS:** In order to receive a full refund, a cancellation notice must be received at least 60 days prior to the first night's reservation date. Otherwise, the refund amount will equal ONLY what the facility is ultimately rented for on the dates of your cancelled reservation. Lake Ocoee Inn will endeavor to rent the facility at the full rate; however, this is not always possible as large groups that rent cabins typically make their plans and reservations months ahead, leaving only the option of renting to smaller groups at less than the maximum rate.

**CHECK IN:** 4:00PM

**CHECK OUT:** 11:00AM

Requests for early check-in should be made at the time of booking or upon receipt of cabin confirmation. We will make every effort to honor requests for early check-in. Guests should call the day before and the day of check-in to see if the cabin will be ready before 4:00PM. Should you arrive prior to 4:00PM and the cleaning crew is still in the process of cleaning the cabin, you may relax and unwind in our check-in building which provides seating and a great view of the lake. Please be advised that you will not be able to "unpack", "unload", "park", etc. at the cabin until the cleaning crew is finished.

**NOTE:** Sugarloaf & Big Frog Cabins share a dock and parking between the cabins. Please familiarize yourself and all members of your party with the guest policies attached herein prior to arrival.

**NOTE:** Sorry, we **CANNOT** accept pets at this cabin.

**NOTE:** Quiet hours of 10:00PM to 8:00AM are strictly enforced.

## CABIN AMENITIES

**For detailed pictures visit our Facebook page. Click on Cabin Name Under Photo Albums.**

Bedroom:	1 set of Bunks	Kitchen:	Refrigerator/Freezer,
Living Room:	1 Full Bed		Stove, Microwave, Toaster,
	TV, Direct TV Service		Coffee Maker, Blender,
Bathroom:	Shower, Sink, Toilet		Mixer, Skillets, Pots & Pans,
	Towels (for indoor use only)		Mixing Bowls, Pyrex Dishes,
Outside:	Bar-B-Que Grill		Corning Ware, Cookie Sheets,
	Deck with Patio Furniture		Baking Pans, Cooking
	Tiki Torches		Utensils, Tableware, Dish
			Detergent, Kitchen Linens

**NOTE:** Towels are provided for indoor use only. Please bring your own beach towels.

### **YOU MAY WANT TO BRING:**

- A radio, games, books, DVD's, flashlights.
- Charcoal and Charcoal Lighter for Grill (can be purchased in Marina Store)
- Citronella Oil for refueling Tiki Torches (Torches are filled prior to your arrival-will burn approximately 6 to 7 hours)
- Extra Chairs for Outdoor Use.
- Beach Towels (towels provided are for indoor use only).

**NOTE:** Wi-Fi service is available inside the check-in building during business hours. Cell Phone service is unreliable at Lake Ocoee Inn, but is available about a mile west of the business premises.

**PARKING:** Sugarloaf Cabin shares a driveway and parking with Big Frog Cabin. You may park one vehicle behind another next to Sugarloaf, leaving room for your neighbors to also park two vehicles next to Big Frog. Any additional vehicles should be parked in a lined space in the upper paved lot, or in the upper gravel lot. Do not park in the circle drive or near the entrance to the boat ramp.

If you have a boat trailer we recommend parking it next to Sugarloaf. Boat trailers may also be parked in the gravel lot across the highway from the Motel, but you should lock the trailer. Do not park trailers in any other location.

## MEMO to FAMILY and YOUTH GROUP LEADERS

Congratulations! You've chosen one of the most beautiful sites in East Tennessee for your Family/Group Trip. Located on the shore of probably THE most beautiful TVA lake, bounded by Chilhowee and Big Frog Mountains, and surrounded by the wooded serenity of the Cherokee National Forest, Lake Ocoee Inn is a great setting for fun and recreation! We welcome you and your Family/Group and will do all we can to ensure that your stay is such an overwhelming success that you will want to return again and again!

While the majority of Groups who visit us have a super time, occasionally problems arise in the nature of inappropriate behavior by some Group members, resulting in someone leaving disappointed. After several years of watching Groups come and go, it has become clear to us that the success or failure of the Group experience depends on how well the Adult Leader prepares for and supervises the trip! Problems that arise are almost always a result of inadequate planning and/or follow through on the part of the Adult Leadership.

Therefore, in hope of maximizing a positive experience for your Group, we share the following Observations and Cautions. **As the person having made the reservation, it is assumed that you are the Family Leader or Group Leader. As such you are responsible for reading this memo and all attached information and familiarizing all Family/Group members with the policies and restrictions which apply to them BEFORE their arrival on site.** If you are unable to do this, you must appoint another Adult who is and give the information to him/her.

### CAUTIONS-RESTRICTIONS

Lake Ocoee Inn is a multi-use facility that includes Lodging, Whitewater Rafting, and Marina. Access to the Marina docks is restricted to boat owners. Do not allow your group to swim in the area of the Marina docks or climb onto them. Swimming around the Marina docks is dangerous both due to the chance of being run over by a boat and also because of the possibility of electrocution due to stray electric currents in the water.

Please see that the children and teens in your Group are not turned loose to roam the premises or 'run wild!' This ALWAYS results in problems, such as: trespassing; damage to or destruction of property; disturbing other guests/residents; personal injury. Adults must be physically present with and supervising children and teens at all times.

Guests should stay on obvious walkways when moving between lodging units, and to and from public areas; you are in the real out-of-doors here with an abundance of wildlife including poison ivy, fire ants, and an occasional snake.

If a facility or area is not obviously part of your rental unit, please ask before using or accessing it. Please respect the privacy and property of residents on the premises. Do not allow Group members to damage plants and trees, or to throw rocks into the lake. Riprap rock has been placed on banks at considerable expense to control erosion.

Because sounds carry and are magnified around water, guests are asked not to play loud music at any time.

**Please remember: QUIET TIME begins at 10:00PM sharp EST and is strictly enforced!! At this time everyone must be inside and there must be NO noise generated that might disturb other guests and on-site residents. This includes the coming and going of cars and slamming car doors. If your Group arrives after 10:00PM, they must unload and move into their lodging facility quietly and remain there until morning. This allows all guests and residents the opportunity for a relaxing evening and a peaceful night's sleep.**

The use of fireworks is prohibited in the Cherokee National Forest.

Please refer to attached pages for Guest Policies as well as a site map and area recreation opportunities. Again, we welcome you and look forward to helping in any way we can to make your stay a fun time for all!!! Call us with any questions at: 1-800-272-7238

## **GUEST POLICIES SUGARLOAF CABIN**

**CHECK OUT:** 11:00 a.m. Failure to vacate the Cabin on time will result in an additional day's charge.

**PARKING:** Sugarloaf Cabin shares a driveway and parking with Big Frog Cabin. You may park one vehicle behind another next to Sugarloaf, leaving room for your neighbors to also park two vehicles next to Big Frog. Any additional vehicles should be parked in a lined space in the upper paved lot, or in the upper gravel lot. Do not park in the circle drive or near the entrance to the boat ramp.

If you have a boat trailer we recommend parking it next to Sugarloaf. Boat trailers may also be parked in the gravel lot across the highway from the Motel, but you should lock the trailer. Do not park trailers in any other location.

**BOAT MOORING:** Guests of Sugarloaf share a dock with Big Frog. You may moor ONE boat at this dock. For additional mooring space check with the Marina for overnight covered slip rental, which requires proof of Boat Insurance.

**SWIMMING:** You may swim in the area immediately adjacent to your dock only. Please be aware of boat traffic on the lake which may approach your dock. Do not swim near the boat ramp next to Big Frog Cabin, or near any of the Marina docks due to the danger of stray electrical current there. Swim at your own risk; there is no lifeguard on duty.

You may also swim at one of the two beach areas maintained by the Forest Service located east of the Lake Ocoee Inn premises.

**FISHING:** Fishing is permitted from the Sugarloaf/Big Frog dock when no one is swimming around the dock. Please be sure to remove all hooks and lures. If you clean fish on the dock, clean up the remains immediately and completely. Everyone over 13 years of age and older must have a fishing license; these may be purchased at the Marina Store.

**PETS:** Lake Ocoee Inn has a **NO PET POLICY** for Sugarloaf Cabin. Failure to comply with this policy will result in the surrender of the full damage deposit.

**SMOKING:** Smoking is permitted only outside of Sugarloaf. Please use an ashtray and do not litter the premises with your cigarette butts. When smoking close all doors to the Cabin so smoke doesn't carry inside. Extinguished smoking materials can be placed in the outside trash can. Upon checkout, if the Cabin smells of smoke a cleanup fee of \$250.00 will be charged against the damage deposit.

**FIREWORKS:** Fireworks are illegal inside the Cherokee National Forest and therefore may not be used on the Lake Ocoee Inn premises. The penalty is a FEDERAL FINE.

**FIRES:** If a spark from your grill causes a forest fire, you may be assessed fire fighting costs by the U.S. Forest Service which can get expensive in a hurry! Be careful with open flames and douse smoldering embers with water until completely out.

**CUTTING WOOD:** It is a Federal Offense to cut or damage any tree inside the Cherokee National Forest. If you need firewood check with the Marina Store for locations that sell it.

**GENERAL BEHAVIOR:** Lake Ocoee Inn promotes a family atmosphere and requests that all guests moderate their behavior and language accordingly. Drunkenness, cursing, lewdness, loud music and other noise, and disturbances are not tolerated.

**QUIET HOURS:** are in effect from 10:00 p.m. to 8:00 a.m. and are strictly enforced so that all guests may enjoy a good night's sleep.

Guests who fail to comply with these policies will be asked to leave and no refund will be given. Thank you for your cooperation!

## LAKE OCOEE INN

### RECREATION ACTIVITIES AND SERVICES

<ul style="list-style-type: none"> <li>PONTOON, FISHING BOAT, SUP (Stand Up Paddle Boards) and CANOE RENTALS</li> </ul>	Marina Store (423)-338-5591
<ul style="list-style-type: none"> <li>FISHING LICENSES and SUPPLIES</li> <li>GROCERY and PICNIC ITEMS</li> <li>SWIMWEAR and WATER TOYS</li> <li>SKI and WAKEBOARD EQUIPMENT</li> </ul>	Marina Store
<ul style="list-style-type: none"> <li>OVERNIGHT DOCKING FOR YOUR BOAT</li> </ul>	Marina Store
<ul style="list-style-type: none"> <li>WHITEWATER RAFTING</li> </ul>	Main Office (423)-338-2064; 800-272-7238

### AREA RECREATION and RESTAURANTS

<ul style="list-style-type: none"> <li>HIKING TRAILS</li> <li>SWIMMING BEACHES</li> <li>PICNIC AREAS</li> </ul>	U.S. Forest Service (423)-338-3300
<ul style="list-style-type: none"> <li>HIKING and BIKE TRAILS</li> </ul>	Whitewater Center (423)-496-5197
<ul style="list-style-type: none"> <li>BIKE STORE and TRAIL RIDES</li> </ul>	Scott's Bicycle Center (423)-472-9881 <a href="http://www.scottsbikes.com">www.scottsbikes.com</a>
<ul style="list-style-type: none"> <li>TUBING/FLOAT TRIPS</li> </ul>	Hiwassee Outfitters (423)-338-8115; 800-338-8133
<ul style="list-style-type: none"> <li>GUIDED TROUT FISHING</li> </ul>	Hiwassee Preserve Outfitters (423)-338-8500 <a href="http://www.hiwasseepreserve.theinfocity.com">www.hiwasseepreserve.theinfocity.com</a> Reliance Fly & Tackle (423)-338-7771 <a href="http://www.relianceflyshop.blogspot.com">www.relianceflyshop.blogspot.com</a> Southeastern Anglers (423)-338-7368 <a href="http://www.southeasternanglers.com">www.southeasternanglers.com</a>
<ul style="list-style-type: none"> <li>HORSEBACK RIDING</li> </ul>	Blanche Manor (706)-455-7433 <a href="http://www.blanchemanor.com">www.blanchemanor.com</a>
<ul style="list-style-type: none"> <li>DRIVE IN THEATRE</li> </ul>	Midway Drive in Theatre (423)-263-2632
<ul style="list-style-type: none"> <li>AMUSEMENT PARK</li> </ul>	Lake Winnepesaukah 877-525-3946 <a href="http://www.lakewinnie.com">www.lakewinnie.com</a>
<ul style="list-style-type: none"> <li>THE OCOEE DAM DELI (3 Miles West)</li> </ul>	(423)-338-8184
<ul style="list-style-type: none"> <li>SUBWAY (2 Miles West)</li> </ul>	(423)-338-8883
<ul style="list-style-type: none"> <li>GONDOLIER RESTAURANT (2 Miles West)</li> </ul>	(423)-338-7299

### RAINY DAY SANITY SAVER

<ul style="list-style-type: none"> <li>TENNESSEE AQUARIUM and IMAX THEATRE</li> </ul>	800-262-0695 <a href="http://www.tnaqua.org">www.tnaqua.org</a>
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For other area restaurants and entertainment attractions including sports, museums, fine arts, caves, movie theaters, etc., please inquire in the Main Office.