

Cancellation Policy:

Ocoee Inn Rafting will offer a full refund on your deposit if you cancel your reservation with more than 14 days prior. If you cancel your reservation with less than 14 days but more than 7 days notice, you will receive a full refund on your rafting reservation less a \$20 per person cancellation fee. Cancellations made with less than 7 days notice will not receive a refund. Rescheduling and reducing group size will be considered a cancellation.

Reservation Insurance Policy:

If you choose to purchase the optional Reservation Insurance Policy, a non-refundable 7.5% Reservation Insurance Fee will be charged. A full refund or rescheduling, less the Reservation Insurance Fee, will be made for any reservation cancelled or rescheduled trip with more than 24 hours notice. There are no refunds for cancellation on the date of service. Cancellation may be made for any reason, including weather! After the initial rescheduling, the reservation is no longer eligible for a cash refund; however, you may continue to reschedule as long as necessary.

Rafting Minimum Age:

Please note, the state mandated minimum age for rafting the Ocoee River is 12 years old.