



Cancellation Policy:

Cancellations made at least 14 days prior to the trip date will receive a full refund.

Cancellations made less than 14 days but at least 7 days prior to the trip date will receive a full refund less a \$20.00 per person cancellation fee.

Cancellations made less than 7 days prior to the trip date will not receive a refund.

NOTE: Rescheduling and/or reducing group size will be considered a cancellation.

Reservation Insurance Policy:

If you choose to purchase the optional Reservation Insurance Policy, a non-refundable 7.5% Reservation Insurance Fee will be charged. A full refund or rescheduling, less the Reservation Insurance Fee, will be made for any reservation cancelled or rescheduled trip with more than 24 hours notice.

There are no refunds for cancellation on the date of service.

Cancellation may be made for any reason, including weather! After the initial rescheduling, the reservation is no longer eligible for a cash refund; however, you may continue to reschedule as long as necessary.

Rafting Minimum Age:

Please note, the state mandated minimum age for rafting the Ocoee River is 12 years old.